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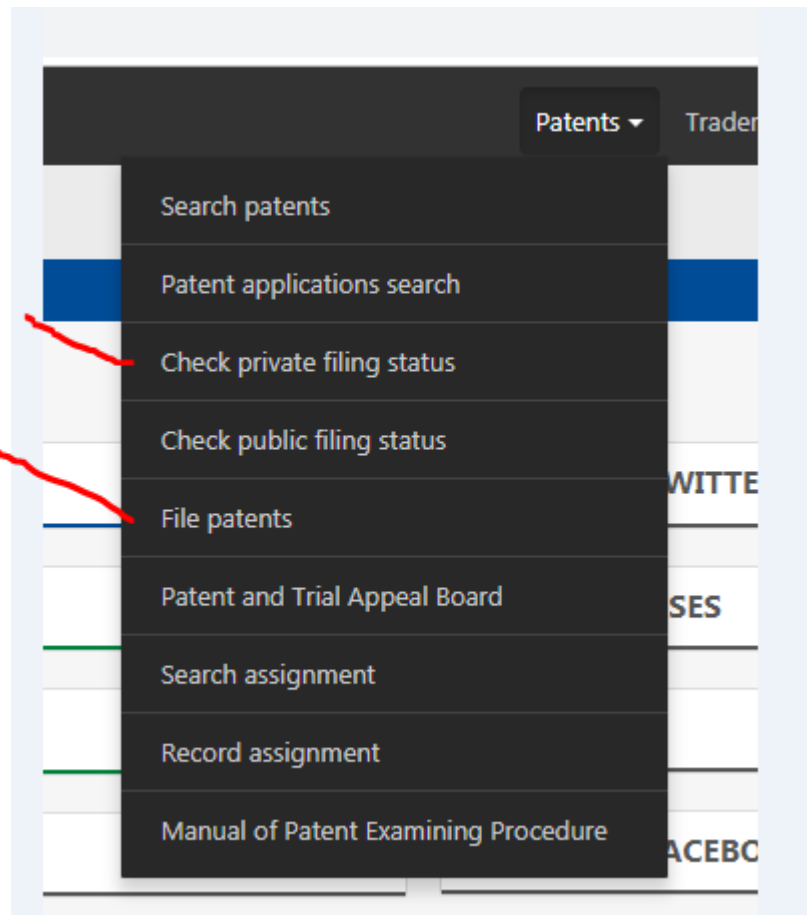
To: pair@oppedahl-lists.com; <Efs-web@oppedahl-lists.com>
Cc: FirmAttorneys
Subject: Distressing news about MyUSPTO's "single" signon

Referencing ticket: 1-616805051, and a long detailed conversation just now with Agent 25, now, on October 3, 2018, in the morning, circa 8:30 AM Eastern time.

I present two sets of disconcerting facts that I learned just now.

Fact set 1:

So, I was under the impression that the new simpler single sign-on using MyUSPTO.gov meant (1) no dependence upon Java; (2) a single set of login credentials; (3) a requirement to use 2FA. And I learned from conversations with an agent at EBC a couple days ago that I had to wait a day for the link between my Private PAIR and MyUSPTO accounts to result in seamless navigation to private PAIR or registered EFS filer options after logging in to MyUSPTO. And I was told the navigation would be clicking the “Check Private filing status” or the “File patents” options in the Patents dropdown within MyUSPTO, as shown in the graphic below.



So, I waited a day and tried the two links just noted again. And they still took me to the page requiring use of the old options requiring Java to log in to private PAIR or registered EFS. So the PTO web site said that the linking ***might*** take 1-2 days. So I waited another day until today, and tried again. And they still took me to the page requiring use of the old options requiring Java to log in to private PAIR or registered EFS. So I called EBC this morning at about 8:30 AM Eastern time and had my long conversation with agent 25.

And now I am told that, no the “Check Private filing status” or the “File patents” options in the Patents dropdown within MyUSPTO, as shown in the graphic above, are NOT the way to get to private PAIR or registered EFS. I asked if my understanding from 3 days ago about how to get to private PAIR or registered EFS was wrong. I got equivocation. Specifically, what I got was that the guidance EBC was giving had changed. EBC apparently like everyone else believed, 3 days ago, that the “Check Private filing status” or the “File patents” options in the Patents dropdown within MyUSPTO, as shown in the graphic above were the seamless method to get to private PAIR and registered EFS using MyUSPTO. What is unclear is whether that is what the developers stated to EBC, or whether EBC made the (logical and natural) conclusion that I made, which is that signing on to MyUSPTO and then clicking the link for “Check Private filing status” or the “File patents” was how to get to private PAIR and registered EFS. (It is unclear if the lightning fast presentation by the developers last week covered this issue specifically, but that presentation was lightning fast and I am not aware whether the slides were, as promised during the presentation, released to the public.)

But what agent 25 now tells me is that the “Check Private filing status” or the “File patents” options in the Patents dropdown within MyUSPTO is NOT the way to get to private PAIR or registered EFS. In fact, once you log in to MyUSPTO, in the manner I did, you cannot seamlessly navigate to private PAIR or registered EFS. No, you have to log in to the same MyUSPTO account, but from a different URL.

So the URL I was logging into which resulted in the dropdown shown above and the inability to seamlessly navigate, after logging in to MyUSPTO, to private PAIR or registered EFS, is URL:

<https://my.uspto.gov/>

(When you enter <https://my.uspto.gov/> the resulting page has a bunch of junk after the

<https://my.uspto.gov/> such as

<https://my.uspto.gov/?pR4L2bpk2gO8wik1YVTwz3wioGjP6KSU=> This junk are just session and database variables; ignore them for purposes of this explanation.) If you use this URL to log in to MyUSPTO, you get the nonsense mentioned above in the dropdown options under “Patents.”

Instead, to seamlessly navigate from to private PAIR or registered EFS after logging in to your MyUSPTO account, you must instead log in to your MyUSPTO account from the URL

<https://www.uspto.gov/patents-application-process/applying-online/about-efs-web> and on that URL click the “Sign-in (uspto.gov)” appearing in small letters, the third column from the left under the “About EFS-Web” heading. If you do that, your browser will be directed to a URL containing over 400 characters (433 in my tests) which contains a “Sign in” form requesting your MyUSPTO credentials, as shown below.

Your new uspto.gov account

The USPTO is working to gradually replace many of the credentials you use to sign in to our systems with one secure, consolidated sign-in: your new **uspto.gov account**. The uspto.gov account has already combined sign-in credentials for several fee payment tools and we're working on consolidating even more. Get started today. Create your uspto.gov account and start customizing your **MyUSPTO** page.

The new uspto.gov accounts are designed for individuals, not groups or organizations. Future updates will add the ability for organizations to share information between colleagues.

Sign in

Email address *

Password *

reCaptcha verification

I'm not a robot

Remember my email

Sign in

By signing in, I certify [Policy](#).

[Forgot password?](#)

It is unclear whether you can bookmark the long URL containing 400 characters and expect that to work, because that URL contains several Session and database variables to the USPTO can keep track of your session.

However, the data sent to the USPTO that results in the USPTO sending you this long URL, when you click the “Sign-in (uspto.gov)” is merely the short URL: <https://efs-my.uspto.gov/EFSWebUIRegistered/EFSWebRegistered>

So I think you can bookmark this short URL in order to one click navigate to the login page shown above.

Once you log in to what is supposed to be your “MyUSPTO” account, however, you are instead directed to the URL for registered EFS, as shown below.

uspto.GOV

The United States Patent and Trademark Office
an agency of the Department of Commerce

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EFS Registered

Registered eFilers Please Read Announcements

Certification

A submission has not been filed officially at the USPTO until the e-filer exports the application.
All items denoted by * are required.

EFS-Web and Private PAIR users will need to use a [new, safer, and simpler login](#)

IMPORTANT: Please read the [Legal Framework for using EFS-Web](#). For information on filing written statements under 37 CFR 1.501, and issue fee transmittals (85b), please see the [FAQ](#).


Your Digital Certificate has been authenticated - please certify your identity

- I certify that I am the certificate holder **Richard A. Neifeld**
- I certify that I am working under the authority of the certificate holder: **Richard A. Neifeld**

*Main Functions

- New application/proceeding

(This includes new filings of continuation, divisional, continuation-in-part and reissues. Existing documents and must be filed as a registered eFiler.)

- Existing application/patent/proceeding 
- My Workplace

And this page does not appear to contain links to seamlessly navigate you back to your MyUSPTO page or your Financial Manager page, of whatever other resource within the USPTO web site you might need to access. Its just the long familiar EFS page for registered EFS filers. So there currently is no simpler single sign-on to the USPTO systems. That was what MyUSPTO was promised to be. So this is all Fact set 1. Now I move on.

Fact Set 2

My conversation with Agent 25 included a discussion of what will happen next. We, or I, asked about the upcoming changes, by which I meant what was disclosed during the aforementioned lightning fast webinar presented by the USPTO developers last, which was the entitlement of non practitioners to be linked to practitioners MyUSPTO accounts, starting November 1, and then the death of the old methods linked to Java, January 1. Instead, I was told about the changes to the USPTO web site for providing login to MyUSPTO scheduled for **December 1**. I asked about what to expect, - - and Agent 25 said he did not know...

After further questions and discussion, it became clear to me that, at least EBC does not know of a completed GUI to which the USPTO will migrate only 2 months from now, in order to provide all users access to MyUSPTO. That is, as of this time, the anticipated change to the GUI upon which we will depend to be able to access private PAIR and EFS web, to check case status, and file documents, is indefinite. That fact concerns me greatly.

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